

CHUCK e. FOCUS

Week 30 – July 27, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Indianapolis, IN #714	\$20,698	\$30,264	46.2%
2. Henderson, NV #314	\$24,644	\$35,251	43.0%
3. Atlanta Jonesboro, GA #601	\$18,367	\$25,960	41.3%
4. Superior, CO #711	\$19,663	\$27,562	40.2%
5. Ann Arbor, MI #334	\$13,579	\$18,922	39.4%
6. Sterling Heights, MI #103	\$24,721	\$33,115	34.0%
7. York, PA #965	\$16,005	\$21,356	33.4%
8. Manassas, VA #118	\$42,991	\$55,809	29.8%
9. King of Prussia, PA #543	\$18,912	\$24,524	29.7%
10. Muskegon, MI #829	\$12,795	\$16,481	28.8%



**FOR all
YOU DO!**



SOUTHEAST This is Mackenzie Spreser from team Paducah #113. Mackenzie has been part of the Paducah Chuck E. Family for 8 months now! She is an amazing Sales Associate who has just been recently promoted to Team2. Mackenzie was a bit shy when first starting out with us, but we have seem to cracked her shy shell. She participates in all the road shows and always has a warm smile to greet our guests with. Mackenzie likes to do anything outdoors in her spare time and loves working at CEC because she loves kids and everyone is always happy. Thank you Mackenzie for always being a shining star on our team!

Meet Julie Reighard, Cast Member in restaurant #449 Altoona. In her 4 years so far with Chuck E., Julie's jovial personality keeps everyone entertained. She is always open to trying new things, and can wake up Chuck E. faster than anyone we know. Thank you Julie, for all you do!

NORTHEAST





a&b moments...

Thank you Chuck E. Cheese's team! My three kids and I, plus my friend and her three all went to Build-A-Bear this morning for their "Pay Your Age" event. We waiting in line for a while, but once we realized how futile it would be, we decided to just go to Chuck E. Cheese's instead. Many other parents apparently had the same idea, because the place was busier than I've ever seen it! I was so impressed by all the employees, they were patient, upbeat, and friendly. Even though they had an unexpected swarm of kids on a random Thursday morning, they handled it well and took great care of all of us. Hayley at the front desk went out of her way to be helpful. I wish I'd gotten the names of the other employees too because they all deserve recognition. We had such a great time that my kids don't even care that they didn't build a bear. Your Wesley Chapel team salvaged our day! Instead of feeling disappointed, my kids all said this was one of the best days ever. Thank you!

Southeast Region
New Tampa, FL #779
RVP Bill Eich
DM Seneca Gray Robinson
Sr. GM Shawn Humphrey
Cast Member Hayley

anniversaries

15 YEARS

Robert Munnerlyn ~
Support Center, POS Admin

10 YEARS

Hilda Carter ~ 436
Klonfer Villota ~ 725

5 YEARS

Gary Suzuki ~ 108
Kyle Martin ~ 420
Taylor Bettencourt ~ 464
Antonio Gunn ~ 608
Benjamin Sab ~ 771
Andrew Welch ~ 957

I am a very, very happy parent! I had all 5 grands, 2 adopted children, and a couple of sets of great nephews and nieces. The manager Stephanie made our experience so wonderful, everything we needed she saw that got it. I watched as she took her time to assist each person that needed help. Her smile made you feel welcome and the staff was just as polite. I give a big thumbs up to Stephanie and her staff at the font and Snyder Ave in Philadelphia, PA

Northeast Region
Souch Philadelphia, PA #450
RVP Chris Kelly
DM Jon Florentine
Sr. GM Missy McFadden
Manager Stephanie

My host Thomas was amazing! This is my first birthday at Chuck E. Cheese and the entertainment and my party host made the experience so much fun, I was able to enjoy my son's birthday which is a first! My host was so attentive and friendly, he went above & beyond thinking ahead of everything! He was very friendly and did his best to make my guests and family enjoy their experience. A great surprise and extra plus was that he is bilingual!

Western Region
Anchorage, AK #589
RVP Jim Brawley
DM Tony Reynolds
GM Ruben Sanchez
Cast Member Thomas

A MY FAVORITE O FUN I SHOWDOWN!



BINGO!



RESULTS!

We are **BLOWN AWAY** on the number of Bingo Submissions we ended up receiving!

West: 90

Northeast: 73

Southeast: 82

Each bingo card submitted counted as 1 entry into a Regional Drawing, and 6 restaurants were randomly drawn per region. Congratulations to the following restaurants who will be receiving some cool Chuck E. Swag for their Kitchen Crew and Sales Associates!

Western Region

Torrance, CA #358
West St. Louis, MO #947
South Edmonton, AB #834
Kansas City Metcalf, MO #067
Vaughan, ON #873
Mira Mesa, CA #443

Regional Grand Prize: Spokane Valley, WA #344

Northeast Region

Edison, NJ #487
Bridgewater, NJ #512
Chicago Kedzie, IL #063
Altoona, PA #449
Patchogue, NY #496
Richmond, VA #056

Regional Grand Prize: Naperville, IL #097

Southeast Region

Killeen, TX #732
Katy, TX #598
Macon, GA #614
Montgomery, AL #608
Paducah, KY #113
Houston Pearland, TX #578

Regional Grand Prize: Norman, OK #893

Full House Winners

The winners of the \$100 Restaurant Gift Certificate for a restaurant party are:

West: Layton, UT #114

Southeast: Ft. Wayne, IN #946

Northeast: Attleboro, MA #464

LIVE SHOW Dance CONTEST: semi-Finals

It was a VERY tough decision our Regional RVPs and L&D Managers had to make, everyone did such an amazing job in their videos!

Congratulations to the following restaurants who have snagged the Regional title and are moving on to the finals!

West: Albuquerque, NM #339

Southeast: San Antonio Ingram, TX #098

Northeast: West Windsor, NJ #510

All Semi-Final Winners will receive a **NEW** walk-around character **OF THEIR CHOICE** and move on to the final round of judging!



FACILITIES

MOP SINK CLOGS

Is your mop sink getting clogged?

- Save money by leaving the floor drain covers in place and the food out of the drains.
- Remember to remove any debris from the mop sink with a broom and dust pan and discard.
- Letting it go down the drain can build up down the pipes and cause bigger issues with back ups and pests.



CHUCK E.
LEARNING

JUMBO COTTON CANDY

No, your eyes are not deceiving you...that cotton candy is **HUGE!**

Keep an eye out for more info from L&D about **JUMBO** Cotton Candy!



PLAY BANDS

Ask and ye shall receive!
Our play bands have been such a huge success and have been requested numerous times by our guests, we now have them available not only for our birthday stars, but for everyday visits!

For all the details on this awesome new addition, check out the communication sent out by L&D.



ENTERTAINMENT

SHOW 5 CHUCK E. CHEESE'S SHOW 5 2018



Show 5 2018 is being sent out on Monday, July 30. You should see it arrive next week in your weekly packet from the Support Center. Please play Show 5 2018 only during these dates: July 30 – September 30.

Show 5 features artists Ariana Grande, Britt Nicole, Niall Horan & Maren Morris to name a few. Chuck E. and his pals have also created two brand new music videos. The first is the Chuck E. driven, "Lend a Helping Hand" and the second song features Pasqually and a Giant Armadillo Named Phil performing the weird and hilarious, "Chuck E. World." Also, there are new episodes of Fun Facts with Chuck E. Cheese and Musings with Munch. Enjoy!

Show 5 also includes Spanish language versions of "Chuck E.'s Easy Dance" and "The Chuck E. Cheese Birthday Star Spectacular!"

If you do not see Show 5 2018 arrive or you need a free replacement within the first two weeks of release, please email:

showwarranty@cecentertainment.com or call Nicole Cooper at (972) 258-4574.



RISK
MANAGEMENT

RISK

management

Tip of the Week:

Prepare for emergencies:

- Have an evacuation plan
- Know what to tell your guests
- Know where to meet in the case of an evacuation

CHUCK E. CHEESE'S

HOT JOBS



General Manager

321 ~ Newark, CA	772 ~ Hagerstown, MD
355 ~ Valencia, CA	479 ~ Natick, MA
367 ~ Ladera Heights, CA	485 ~ N. Bergen, NJ
414 ~ Murrieta, CA	332 ~ Albuquerque, NM
461 ~ West Hills, CA	526 ~ Syracuse, NY
761 ~ Santa Maria, CA	649 ~ Howard Beach, NY
711 ~ Superior, CO	839 ~ Greece, NY
430 ~ Tampa Carolwood, FL	559 ~ Cleveland/ N. Olmstead, OH
720 ~ Bradenton, FL	831 ~ Windsor, ON
778 ~ Bradenton, FL	660 ~ Portland, OR
782 ~ Ft. Myers, FL	763 ~ Greensburg, PA
058 ~ Tinley Park, IL	667 ~ Jackson, TN
687 ~ Riverpoint, IL	854 ~ Grapevine, TX
916 ~ Fairview Hts, IL	114 ~ Layton, UT
931 ~ Southbend, IN	

Tech Manager

108 ~ Redwood City, CA	946 ~ Ft. Wayne, IN	637 ~ Greensboro, NC
465 ~ Torrance, CA	412 ~ Catonsville, MD	738 ~ Sharonville, OH
768 ~ Pinole, CA	532 ~ Largo, MD	967 ~ Columbia, SC
602 ~ Conyers, GA	649 ~ Howard Beach, NY	035 ~ Lewisville, TX
729 ~ Atlanta, GA	386 ~ Goldsboro, NC	928 ~ Midland, TX
341 ~ Kokomo, IN		305 ~ Bellevue, WA

District Manager

District Manager

Based in Minnesota Market

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



peter piper pizza.

interested in a peter piper opportunity?

General Manager

Casa Grande, AZ #1285

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions